

## IMPORTANT INFORMATION

Rebates are for existing single-family detached homes, attached homes (up to four-plex), condominiums and mobile homes. New construction homes do not qualify.

Completed forms with required documentation must be **postmarked by February 29, 2012**. Incomplete applications cannot be processed.

**Keep a copy** of your completed forms with required documentation (including receipts or home improvement contract) for your records.

A rebate check will generally be mailed within 5 weeks unless (a) your application is incomplete or (b) is selected for inspection/verification which may result in additional processing time, or (c) funds are depleted. Applications are processed on a first-come, first-served basis.

SCE reserves the right to verify energy efficient product(s), customer eligibility, and equipment installation prior to payment of rebate.

## HOW TO APPLY

- STEP 1. Read** the Terms and Conditions on Page 2. **Rebates for this program are for a limited time only and may be terminated without prior notice.**
- STEP 2. Purchase** qualifying product(s) between January 1, 2011 and December 31, 2011. Install qualifying product(s) between January 1, 2011 and February 29, 2012. Please be aware that these order/purchase dates will end earlier if funds are depleted. Qualifying product information is found on Page 3. Qualifying products must be installed prior to submitting for a rebate.
- STEP 3. Complete and sign the Customer Application Form on Page 4. ALL RESPONSES ARE KEPT CONFIDENTIAL.**
- STEP 4. Mail** the completed form along with copy(ies) of the receipt(s) or proof(s) of purchase (see Proof of Purchase Requirements on Page 5) to:

**SCE Rebate Processing Center  
P. O. Box 800  
Rosemead, CA 91770**

## SAVINGS OPPORTUNITY OVERVIEW

**Refrigerator and Freezer Recycling** — There's an incentive for turning in your working appliances. To schedule your FREE pickup today, call toll-free, **1-800-234-9722**, or go to **[www.sce.com/pickup](http://www.sce.com/pickup)**. (Monday–Friday, 7 AM to 6 PM, and Saturday, 7AM to 3:30 PM)

**California Solar Initiative (CSI)** — Keeping the environment clean one day at a time. For more information, contact us at **1-866-584-7436** (technical questions) or **1-800-799-4177** (general questions).

**Home Energy Efficiency Survey** — Helping you identify additional ways to save. Complete the online questionnaire at **[www.sce.com/homesurvey](http://www.sce.com/homesurvey)** and receive your customized report. For more information, call **1-800-278-8585**.

Our energy efficiency programs aren't the only way SCE can help. SCE's other programs include:

**California Alternate Rates for Energy (CARE)** — You can receive a discount of 20% or more on your monthly electric bill, if you meet this program's income qualifications.

**Family Electric Rate Assistance (FERA)** — If you have three or more individuals in your household, and you exceed your baseline electricity usage by over 30%, you can receive a discount on your energy bill by meeting the program's income requirements.

**Energy Savings Assistance (ESA)** — Receive FREE energy-saving appliances, and benefit from energy-saving services, if you meet the program's eligibility and income requirements (may not be available in all areas).

**Energy Assistance Fund (EAF)** — SCE helps our residential customers by providing you with up to \$100 toward your SCE energy bill, if you meet the program's income qualifications. This assistance is available to you once during a 12-month period.

**Medical Baseline** — If you use electrically-powered medical equipment, or if you have specific medical conditions, your household may qualify for an additional baseline energy allowance to help manage your energy costs.

**Level Pay Plan (LPP)** — Let SCE help you plan and budget your funds more efficiently by dividing your SCE bill annual energy charges into equal monthly payments.

**Payment Arrangements & Extensions** — If you are having difficulty paying your SCE bill, contact us to request a payment extension. We can also help you work out a more flexible payment arrangement.

**For more information about these programs, please visit [www.sce.com/billhelp](http://www.sce.com/billhelp).**

\*Specific program terms and conditions apply. Must be an SCE customer to participate. Certain programs last until December 31, 2011, or until funding is depleted, whichever occurs first. Programs are funded by California investor-owned utility customers and administered by Southern California Edison under the auspices of the California Public Utilities Commission. California customers are not obligated to purchase any full-fee service or other services not funded by these programs. Programs are subject to termination or change without prior notice. ©2011 Southern California Edison. All rights reserved.

## TERMS AND CONDITIONS

By submitting the 2011 Home Energy Efficiency Rebate (HEER) Program Application, I understand and agree to the following:

1. To be eligible for the rebate: (a) I must be an SCE residential customer on a residential rate with an active meter, and (b) the product(s) I have installed must (i) qualify for the rebate, (ii) be installed in a residential dwelling, fully constructed and occupied, within SCE's service area, and (iii) be designed to reduce my consumption of energy distributed to me by SCE at the installation address. I understand I must complete and submit an Application for each installation at each address where a qualifying product has been installed. All uses herein of the words "install", "installation", or similar phrases shall mean complete installation such that the subject products are fully functional.
2. The HEER Program term is January 1, 2011 through December 31, 2011, yet may end sooner if allocated funds are depleted. Any product(s) ordered or purchased prior to January 1, 2011 or after December 31, 2011 do not qualify for a rebate. Resale products, products leased, rebuilt, rented, received from warranty insurance claims, exchanged, won as a prize, or new parts installed in existing products do not qualify. All products must be installed by February 29, 2012.
3. Funds are limited. Applications are accepted on a first-come, first-served basis. The HEER Program may be modified or terminated without prior notice. In the event that rebate amounts change, the order/purchase date will be used to determine product eligibility and the application postmark date will be used to determine rebate amount, if any.
4. A signed and dated Application, and all other required documentation including all appropriate Proof(s) of Purchase, must be sent to SCE's Rebate Processing Center and postmarked by February 29, 2012 to be considered eligible for a rebate. After SCE receives a submitted Application, and determines that it is complete and accurate and approves it for payment, a rebate check is generally mailed within five weeks to the installation address, or to the mailing address provided in the Application for delivery of the rebate check; provided however, that SCE reserves the right to select any Application for verification, or reject any incomplete Applications. If an Application is selected for verification, additional time may be required before a rebate check is mailed. If applying for the HEER Program online, the rebate check can only be sent to the customer of record at the address on record for the service account.
5. **I will allow, if requested, SCE's and/or the California Public Utilities Commission's (CPUC) representative(s) reasonable access to my home to verify installation of the qualifying product I have purchased, either prior to payment of a rebate and/or following payment of a rebate.** I understand that a rebate will not be paid if I refuse to participate in any required verification. I understand that if I refuse to participate in or fail any required verification after receiving a rebate, I may be required to repay to SCE the amount of any rebate received. The verification of installation must be scheduled within 30 days of customer contact by SCE. I understand that SCE may contact the qualifying product vendor and/or installer to verify purchase and/or installation and may provide my name and/or address to complete this verification.
6. **I have installed a qualifying product(s) and understand the energy-efficiency level of the qualifying product(s) determines the rebate amount.** The rebate amount may not exceed the purchase price. I understand that I cannot receive a rebate for the same product from more than one California investor-owned utility or third party energy efficiency program offering rebates, financing or other incentives funded with CPUC Public Goods Charge funds.
7. I agree that the selection of qualifying product(s), selection of manufacturer, dealer, supplier and/or installer, and purchase, installation and ownership/maintenance of the qualifying product(s) referenced in this Application are my sole responsibility, and the manufacturer, dealer, supplier or installer of these products is not an agent or representative of SCE.
8. I understand that SCE makes no representations regarding manufacturers, dealers, contractors, materials or workmanship. **I ALSO UNDERSTAND THAT SCE MAKES NO WARRANTY WHETHER EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE, USE, OR APPLICATION OF THE PRODUCTS.**
9. I agree that SCE has no liability whatsoever concerning (1) the quality, safety and/or installation of the products, including their fitness for any purpose, (2) the estimated energy savings of the products, (3) the workmanship of any third parties, (4) the installation or use of the products including, but not limited to, effects on indoor pollutants, or (5) any other matter with respect to the 2011 HEER Program. I waive any and all claims against SCE, its parent companies, directors, officers, employees, or agents, arising out of activities conducted by or on behalf of SCE in connection with my Application for any rebate(s) under the 2011 HEER Program. Without limiting the generality of the foregoing, none of such parties shall be liable hereunder for any type of damages, whether direct, or indirect, incidental, consequential, exemplary, reliance, punitive or special damages, including damages for loss of use, regardless of the form of action, whether in contract, indemnity, warranty, strict liability or tort, including negligence of any kind.
10. I am responsible for meeting all 2011 HEER Program requirements and complying with my state/county/city governments, property owner and/or homeowners association requirements (if any) in my area regarding local conditions, restrictions, codes, ordinances, rules, and regulations concerning this installation.
11. If a tenant, I am responsible for obtaining the property owner's permission to install the product(s) for which I am applying for a rebate. My signature on this Application indicates I have obtained this permission.
12. SCE is not responsible for items lost or destroyed in the mail/transit.
13. SCE utilizes the "Point-of-Sale" method of program delivery for selected products with participating retailers. Under this method, customers will receive applicable rebates instantly at the cash register. Such purchases are not eligible for a second rebate through this Application or the SCE Rebate Processing Center.
14. **You certify that the information you have provided is true and correct, and that the product(s) and/or equipment(s) for which you are requesting a rebate meet(s) the requirements in this application. ALL RESPONSES ARE KEPT CONFIDENTIAL.**

**All equipment/materials must be new.** Follow manufacturer installation requirements. Equipment/Materials must meet or exceed all applicable local, state and federal standards, as well as all the following requirements. Provide the information requested for each product installed. Detach and mail in the completed and signed **Customer Application Form**, copy(ies) of proof(s) of purchase, and other required documentation. **An on-site verification of the product(s) purchased and installed may be required before the rebate is paid.**

## Southern California Edison's Home Energy Efficiency Rebates And Requirements



### ENERGY STAR<sup>®</sup> QUALIFIED REFRIGERATOR REBATE REQUIREMENTS:



1. Refrigerator must be a new ENERGY STAR<sup>®</sup> qualified product.
2. Proof of purchase must be provided with your application.

The new refrigerator must be the primary refrigerator used in the home. Only one refrigerator per residence is allowed. List of qualifying products is available at [www.sce.com/appliances](http://www.sce.com/appliances). Click "ENERGY STAR<sup>®</sup> Qualified Refrigerator Rebate", then "List of Qualifying Models".



### ENERGY STAR<sup>®</sup> QUALIFIED ROOM AIR CONDITIONER REBATE REQUIREMENTS:



1. Room air conditioner must be an ENERGY STAR<sup>®</sup> qualified product.
2. Proof of purchase must be provided with your application.

List of qualifying products is available at [www.sce.com/rebates](http://www.sce.com/rebates). Click "Heating & Cooling", then "ENERGY STAR<sup>®</sup> Qualified Room Air Conditioner Rebate", then "List of Qualifying Products".



### EFFICIENT ELECTRIC STORAGE WATER HEATER REBATE REQUIREMENTS:

1. Electric storage water heater must have an energy factor (EF) of **0.93 or greater**. **Note:** Look for the EF rating on the specification sheet or on the packaging box; it does not always appear on the water heater label.
2. Rebate is limited to electric storage water heaters that are 30 gallons or greater.
3. Proof of purchase must be provided with your application.

Tankless water heaters do not qualify. Replacing a gas water heater with an electric unit does not qualify. List of qualifying products is available at [www.sce.com/appliances](http://www.sce.com/appliances).



### HYBRID ELECTRIC HEAT PUMP WATER HEATER REBATE REQUIREMENTS:

1. Hybrid electric heat pump water heaters must have an energy factor (EF) of **2.0 or greater**. **Note:** Look for the EF rating on the specification sheet or on the packaging box; it does not always appear on the label.
2. Rebate is limited to hybrid electric heat pump water heaters that are 40 gallons or greater.
3. Proof of purchase must be provided with your application.

Tankless water heaters do not qualify. Replacing a gas water heater with a hybrid electric heat pump water heater does not qualify. List of qualifying products is available at [www.sce.com/appliances](http://www.sce.com/appliances).



### WHOLE HOUSE FAN REBATE REQUIREMENTS:

1. Whole house fan must move a minimum of 1000 cubic feet of air per minute (CFM).
2. Whole house fan must be used with an existing central air conditioning unit or ducted evaporative cooler.
3. Whole house fan must be permanently installed (connected to the framing).
4. Proof of purchase must be provided with your application.

**Installation Note:** Consult manufacturer's specifications to determine the proper size fan prior to purchase. The fan exhausts air from the living space into the attic, so it is important to make sure there is adequate attic ventilation to allow the air to easily escape. Installing an insulated louver cover between the living space and the attic is recommended in order to create a tight air seal during the winter.

Only one whole house fan per residence is allowed. List of qualifying products is available at [www.sce.com/rebates](http://www.sce.com/rebates).



### ENERGY EFFICIENT SINGLE STAGE OR TWO STAGE DUCTED EVAPORATIVE COOLING SYSTEM REBATE REQUIREMENTS:

1. Single stage or two stage ducted evaporative coolers must be permanently installed through the wall or on the roof. **Note: Evaporative coolers mounted through a window do not qualify for an incentive.**
2. Single stage or two stage ducted evaporative coolers must have UL recognized electrical components.
3. Proof of purchase must be provided with your application.

Only one evaporative cooling system per residence. List of qualifying products is available at [www.sce.com/rebates](http://www.sce.com/rebates). Click "Heating & Cooling", then "Energy Efficient Evaporative Cooling Rebate", then "List of Qualified Products".



### VARIABLE-SPEED POOL PUMP AND MOTOR REBATE REQUIREMENTS:

1. Variable-speed pool pump and motor must be a new qualifying product installed in a pre-existing or new in-ground pool.
2. Pool pump must be installed at a single family residence.
3. For those pool pumps that require a qualifying controller, the controller must be from the list of qualifying controllers found on [www.sce.com/rebates](http://www.sce.com/rebates).
4. Proof of purchase must be provided with your application.

Only one Variable-speed pool pump and motor per residence is allowed. List of qualifying pool pumps and qualifying controllers is available at [www.sce.com/rebates](http://www.sce.com/rebates). Click on "Pool", then "Pool Pump & Motor Rebate", then "List of Qualifying Products".

## CUSTOMER APPLICATION FORM

### Home Energy Efficiency Rebate Program

**STEP 1:** Install your qualifying products according to the requirements listed for each product on Page 3.

**STEP 2:** Complete and sign the following Customer Application Form.

**STEP 3:** Include a copy of your proof of purchase, and other required documentation. (See Proof of Purchase Requirements on Page 5.)

**STEP 4:** Sign below and mail this form and Proof(s) of Purchase to:

**SCE REBATE PROCESSING CENTER  
PO BOX 800  
ROSEMEAD, CA 91770**

**NOTE:** An on-site verification of the product(s) purchased and installed may be required before rebate is paid.

#### ALL RESPONSES ARE KEPT CONFIDENTIAL.

##### Property Type, check one:

- Detached Home (Single Family)
- Attached Home (Multifamily, up to fourplex)
- Condominium (Multifamily)
- Mobile Home

**SCE Service Account Number of where product was installed** (appears below your name on your bill)

03 - \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

\_\_\_\_\_  
First and Last Name (as it appears on the SCE bill)

\_\_\_\_\_  
Address

\_\_\_\_\_  
Address Line 2

\_\_\_\_\_  
City, State, Zip

\_\_\_\_\_  
Daytime Phone Number

**FILL OUT THIS SECTION ONLY IF THE ADDRESS ABOVE IS A PROPERTY YOU OWN AND RENT OUT OR LEASE TO ANOTHER PARTY, OR THE ADDRESS ABOVE IS A SUB-METERED MOBILE HOME.**

- I am the property owner
- Mobile Home

\_\_\_\_\_  
First and Last Name (check to be made out to)

\_\_\_\_\_  
Address (rebate check to be mailed to)

\_\_\_\_\_  
Address Line 2

\_\_\_\_\_  
City, State Zip

**I HAVE READ AND UNDERSTAND THE TERMS AND CONDITIONS (on Page 2). I CERTIFY THAT THE INFORMATION I HAVE PROVIDED IS TRUE AND CORRECT AND THE PRODUCT(S) AND/OR EQUIPMENT(S) FOR WHICH I AM REQUESTING A REBATE MEETS THE REQUIREMENTS IN THIS APPLICATION PACKAGE.**

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Print Name

#### ENERGY STAR<sup>®</sup> QUALIFIED REFRIGERATOR = \$50 REBATE

\_\_\_\_\_  
Manufacturer Name

\_\_\_\_\_  
Model No.

\_\_\_\_\_  
Purchase Date

\_\_\_\_\_  
Install Date

#### ENERGY STAR<sup>®</sup> QUALIFIED ROOM AIR CONDITIONER = \$50 REBATE

\_\_\_\_\_  
Manufacturer Name

\_\_\_\_\_  
Model No.

\_\_\_\_\_  
Purchase Date

\_\_\_\_\_  
Install Date

#### EFFICIENT ELECTRIC STORAGE WATER HEATER = \$30 REBATE

\_\_\_\_\_  
Manufacturer Name

\_\_\_\_\_  
Model No.

\_\_\_\_\_  
Purchase Date

\_\_\_\_\_  
Install Date

#### HYBRID ELECTRIC HEAT PUMP WATER HEATER = \$30 REBATE

\_\_\_\_\_  
Manufacturer Name

\_\_\_\_\_  
Model No.

\_\_\_\_\_  
Purchase Date

\_\_\_\_\_  
Install Date

#### WHOLE HOUSE FAN = \$50 REBATE

\_\_\_\_\_  
Manufacturer Name

\_\_\_\_\_  
Model No.

\_\_\_\_\_  
Purchase Date

\_\_\_\_\_  
Install Date

#### ENERGY EFFICIENT SINGLE STAGE AND TWO STAGE DUCTED EVAPORATIVE COOLING SYSTEM = \$300

**All of the following information is Mandatory:**

\_\_\_\_\_  
Manufacturer Name

\_\_\_\_\_  
Model No.

\_\_\_\_\_  
Purchase Date

\_\_\_\_\_  
Install Date

\_\_\_\_\_  
Year Home Was Built

\_\_\_\_\_  
Square Footage

#### VARIABLE-SPEED POOL PUMP AND MOTOR = \$200 REBATE

**Mandatory** check one:

- Replacing old working unit
- Replacing old failed unit
- New Installation

**Mandatory** old pool pump information. The pool pump replaced was:

- Single-Speed Pool Pump
- Two-Speed Pool Pump
- Multi-Speed Pool Pump
- No Old Pool Pump - New Installation

#### OLD POOL PUMP INFORMATION

\_\_\_\_\_  
Manufacturer Name

\_\_\_\_\_  
Model No.

#### NEW POOL PUMP INFORMATION

\_\_\_\_\_  
Manufacturer Name

\_\_\_\_\_  
Model No.

\_\_\_\_\_  
Purchase Date

\_\_\_\_\_  
Install Date

**For Variable-Speed Pool Pumps Models that Require a Contoller:**

\_\_\_\_\_  
Controller Make

\_\_\_\_\_  
Controller Model No.

**FOR YOUR APPLICATION TO BE PROCESSED, FIELDS HIGHLIGHTED IN GRAY MUST BE COMPLETED.**

## PROOF OF PURCHASE REQUIREMENTS

### WHEN YOU DO IT YOURSELF

When a qualifying product is installed by the customer, a paid invoice/receipt may be used as Proof of Purchase. You may have to ask your retailer for additional product information depending on the product being installed. The paid invoice receipt must include at least the following information:

1. Home improvement retailer/store name, business address and phone
2. What was purchased and when purchased
3. Price per product

**Reminder: All products must be purchased between January 1, 2011 and December 31, 2011. All products must be installed between January 1, 2011 and February 29, 2012. Additionally, all products must be installed prior to submitting your completed and signed Customer Application Form, completed Product Form(s) and Proof of Purchase.**

**Please be aware these purchase and install periods, whether contractor installed or customer installed, will end earlier if funds are depleted.**

### WHEN YOU HIRE A CONTRACTOR

When using a contractor the following may be used as Proof of Purchase — Home Improvement Contract (HIC)\* and/or paid invoice/receipts. Proof of Purchase must include at least the following information:

1. Contractor's name, license number, business address and phone
2. Itemized listing of each product including such things as:
  - a. Manufacturer make and model numbers
  - b. Energy Factor (EF) for electric water heater and/or hybrid electric heat pump
  - c. Square footage for Whole House Fan
3. Price per product, purchase date, payment terms or "paid in full" notation and the date paid in full
4. Product installation date and address

You may wish to confirm your contractor's license status at the Contractors State License Board (CSLB) by calling **1-800-321-CSLB**. You may also confirm your contractor's license status at the CSLB Web site at [www.cslb.ca.gov](http://www.cslb.ca.gov). Click on "Instant License Check", then follow the directions on the Web site to confirm the contractor holds the appropriate license under the class heading selected.

\*A Home Improvement Contract (HIC) must be used if the materials and labor total for the product(s) and installation is \$500 or more per the CSLB requirements. It is recommended that you request a HIC from your contractor even if the contractor installation was less than \$500. Your HIC must be signed and dated by both your licensed contractor and yourself. For more information about Home Improvement Contracts go to: [www.cslb.ca.gov/consumers/hirecontractor/learnabouthomeimprovementcontracts.asp](http://www.cslb.ca.gov/consumers/hirecontractor/learnabouthomeimprovementcontracts.asp).

If submitting a HIC as Proof of Purchase for the 2011 Home Energy Efficiency Rebate Program, the date you signed the HIC and the date the product is purchased must be between January 1, 2011 and December 31, 2011. If both the signatures are not dated, the date that the HIC was written will be the default date for determining eligibility for rebate.

**Fill out and sign the Customer Application Form on Page 4, and mail, along with Proof(s) of Purchase to:**

**SCE REBATE PROCESSING CENTER**

**PO BOX 800**

**ROSEMEAD, CA 91770**

#### Did you know...

In Southern California, it costs more to produce electricity in the summer, when energy demand is at its peak, and less to produce electricity in the winter, during periods of lower demand. That's why making a few small changes to your daily routine can help you save energy, money and the environment, especially during the summer months. Start by using your washing machine, dryer, dishwasher and/or pool pump during off-peak hours—before noon and after 6 PM. And installing timers on your electric water heater, lights and sprinklers can give you more control and more savings.

**When you use energy wisely, you'll be saving money and the environment.**

This Home Energy Efficiency Rebate Program will point you toward appliances which are on our list of qualifying electric appliances. By becoming a "label-conscious" shopper you may also help reduce your monthly energy bill and conserve energy.